

THE SOCIETY OF ST. VINCENT DE PAUL



2025 | VIEW OF THE POSSIBLE





WE ARE THE SOCIETY OF

FRIDAY NIGHT PIZZA AND MONDAY MORNING MERCY, OF FRESH PERSPECTIVES AND A VIEW OF THE POSSIBLE, OF SMILES, HOT MEALS, HOUSES TURNED INTO HOMES AND SECOND HAND STUFF INTO SECOND CHANCES, OF CLOTHES TO INSPIRE OUR BODIES' WISH TO BE BEAUTIFUL AND SOULS SHOWERED WITH COMPLIMENTS AND PAIN ADDRESSED WITH ATTENTION, OF DIGNITY DELIVERED TO THE NEEDY DOOR AND SMILES VOLUNTEERED AND BOXES FILLED WITH FOOD AND A PROMISE FOR THE FUTURE, OF A ROOF WHERE YOU CAN HEAR THE FOOTSTEPS OF ANGELS AND A PILLOW THAT SAYS HAPPILY EVER AFTER, AND OF LOVE AND LAUGHTER, HUMILITY, CIVILITY, STABILITY, AND TRANQUILITY, OF SERVING, OF BEING A SERVER AND DESERVING THAT PRIVILEGE, AND HOLDING OUT HOPE AND HELPING WITH THE LIGHT BILL, EMPTY PANTRY AND THE PHONE, AND MAKING SURE NO ONE IS LEFT ALONE, WITHOUT A PRAYER OR A FRIEND, OF MAKING EACH OTHER FEEL RICH, AND LUCKY, AND ALIVE.





DEAR ST. VINCENT DE PAUL FAMILY,

This past year St. Vincent de Paul experienced extraordinary growth in response to community need, offering the people it serves and those who serve alongside us hope for a better future for Arizona and those who call it home.

In a year that saw record evictions across our community, St. Vincent de Paul dedicated itself to homelessness response and prevention, powered by campus programs and more than 80 parish-based service sites run by Vincentian members. Together, we shifted resources from short-term relief to programming that offers long-term sustainable success for those we rehouse and keep in their homes.

Our 2024 was marked by new beginnings and many firsts. With incredible growth, came a great deal of change. We stretched ourselves to reach more people in need with our compassion and invite more people into service, making monumental strides for our community.

During this year of growth, we...

- **Opened two new housing residencies**, De Paul Manor and Rosalie's Place, increasing our total number of beds to nearly 500 across all our campuses. De Paul Manor expands on the success of Ozanam Manor in serving older residents and those living with disabilities, while Rosalie's Place is our first dedicated workforce housing available to residents ready and eager to gain employable skills and rejoin the workforce while finding a permanent home.
- **Rehoused more people than ever before** thanks to our Housing 2025 goal, which challenged us to permanently rehouse 2,025 people experiencing homelessness by the first quarter of 2025. We achieved the goal a half year early — well before the introduction of additional shelter beds and far surpassing the goal by the end of 2024.
- **Doubled our capacity to receive and distribute food** through our Food Reclamation Center, which previously held a little over 500 pallets. A complete reorganization of the space allowed a larger racking system that now accommodates over 1,300 pallets.

Those are just a few of the many milestones St. Vincent de Paul's growth brought about this year, as we challenged ourselves to operate in new ways and looked toward responding to future community need.

But while there was much change, our core essence remained. It's never been about what we do but rather how we do it and who we are — how people feel our love and compassion in all we do.

Yes, St. Vincent de Paul got bigger and better. But most important, our love and compassion reached new heights beyond any one building or program. We're blessed and grateful to have a family of Vincentians, community volunteers, donors and staff who recognize the value in not only what we do but how we do it. And we're filled with great hope at the prospect of all we can accomplish together in the year to come.

Thank you for helping St. Vincent de Paul be a beacon of hope and the best version of itself in service to others.

Shirley Smalley

Phoenix Diocesan Council President
Society of St. Vincent de Paul

Shannon Clancy

The Rob and Melani Walton Endowed CEO
Society of St. Vincent de Paul



In total, SVdP moved more than 2,584 people into permanent housing before 2024 ended, including 1,086 single adults and 1,498 parents and children.



SVdP surpasses goal to rehouse 2,025 people

What started out as a goal to permanently rehouse 2,025 people experiencing homelessness by 2025 became a reality for St. Vincent de Paul, as the nonprofit surpassed its "Housing 2025" goal in July 2024 — a half year early.

SVdP's Housing 2025 initiative was born out of response to Arizona's ongoing homelessness crisis. The initiative focused on three things:

1. **Moving people into permanent housing**
2. **Increasing SVdP's permanent rehousing rate by 20% (a rate it far surpassed)**
3. **Offering the community a shared goal to inspire support for neighbors experiencing homelessness**

"Let this accomplishment fill us with great hope in our community," says Shannon Clancy, SVdP's Rob and Melani Walton Endowed CEO in a celebration video, "that, YES, we can rehouse people and find solutions to homelessness when we come together in a focused effort, forming real and achievable pathways off the street for those seeking better, more stable lives."

The Maricopa Association of Governments reported that the number of people living on the streets in the Phoenix area dropped by 17%



in 2024 compared to 2023. Of the 9,435 people counted in the Point-in-Time count, 43% were unsheltered and 57% were living in shelters or transitional housing.

SVdP's Associate Chief Program Officer, Julia Matthies, who managed the Housing 2025 project, adds, "We are especially proud of our collaborative efforts with community partners that made achieving this goal possible. We believe that our collective work has contributed to reducing the number of people living on the streets."

"Accomplishing our goal ahead of time doesn't mean our work stops here," Matthies continues. "As long as people are living on our streets, we will continue our rehousing work as fervently as before, because every day someone goes without shelter and hope for housing is a day of crisis."

Scan to watch the Housing 2025 celebration video with remarks from SVdP leaders Shannon Clancy and Pat Donaldson.





1



2



3



4



5



6



7



8



9

A LOOK BACK AT 2024



1 The empowerment of scholarship

Diana Ruelas graduated in May from Arizona State University's Herberger Institute for Design and the Arts in part thanks to SVdP's First-Generation Scholarship Program, which provided her financial support, as well as practical learning opportunities, workshops and — most importantly — a mentor to help her navigate the American higher education system. Diana is one of 13 first-generation college students in the program who graduated this year.

2 Celebrating companion animals on the Feast Day of St. Francis of Assisi

Bishop Dolan celebrated the Feast Day of St. Francis of Assisi, the Catholic Church's patron saint of animals, with a blessing of residents' pets as well as the Marion and Bob Auray Companion Animal Clinic set to open soon. The ceremony was a beautiful moment for residents and their companion animals, recognizing the many lives — both human and animal — that will be touched by the care and compassion of the new clinic space.

3 A talented volunteer chooses a unique way to give back

After serving at SVdP, Andy Tofil felt inspired to further use his skills to beautify and honor the organization by crafting an intarsia-style wooden recreation of Leonardo da Vinci's Last Supper. After retiring, Andy took up woodworking, and over the course of a year he painstakingly handcrafted more than 800 pieces to complete the stunning project. Now, the beautiful piece hangs in SVdP's Hall of Banners for the families and transitional housing residents who eat dinner there to enjoy.

4 Shelter residents come together to save a man's home

When a local senior citizen could no longer complete repairs on his property nor pay the thousands of dollars in government fines, he quickly was at risk of losing his house until SVdP's Neighborhood Brigade stepped in. The brigade is a group of residents living in SVdP transitional housing who gain employable skills by working to keep campuses and surrounding neighborhoods clean and dignified. They painted and repaired the man's property, so all fines were forgiven, and he remained in his home!

5 A community Juneteenth celebration and reflection at SVdP

SVdP welcomed over 200 community members and staff to its main campus as guest speakers, Bob and Beverly Elliot, founders of the African American Museum of Southern Arizona, shared the history of Juneteenth and its significance for the state of Arizona. Attendees also enjoyed delicious food prepared by our kitchen staff and afro beats performed by Kapsol Music.

6 Vincentians from around the country gather in Phoenix

In August, over 800 Vincentians from across the country gathered in Phoenix for the Society of St. Vincent de Paul's National Assembly, marking the first time the annual gathering was held in the Valley since 2006. More than 340 Vincentians visited SVdP Phoenix's campus as staff led guided tours providing the Vincentians a deeper understanding of SVdP's mission and work in Arizona.

7 Doctors from around the world perform to benefit SVdP

For the first time ever, the World Doctor's Orchestra brought over 90 dedicated doctors from around the world to perform concerts in Arizona that benefitted SVdP's Virginia G. Piper Medical Clinic. The two performances — one at Arizona Musicfest and another at the Mesa Arts Center — raised \$35,000 in proceeds to support SVdP's charity clinic, which fills a gap in health care for uninsured patients.

8 Shannon Clancy named a 2024 ATHENA

In October, SVdP's Rob and Melani Walton Endowed CEO Shannon Clancy, was honored with the 37th Annual ATHENA Public Sector Award by the Greater Phoenix Chamber of Commerce. This international recognition celebrates women who not only excel in their professional careers but also lead with heart, inspire other women, and dedicate themselves to making an impact in their community. In Shannon's acceptance of her award, she challenged people to be champions for those who don't have the loving support with which she and so many others grew up.

9 Experiencing the joy of gift giving

Third grade student Sommar beamed after picking out presents for her family during the SVdP Hope Chest thrift store Christmas shopping event for nearly 1,000 Palomino Primary School students. All items were \$1 to provide students the opportunity to gift give. Sommar bought her cousin a toy, her grandfather a blanket, and her dad some headphones.



De Paul Manor is already changing lives

Learn about early successes from the transitional housing program inside SVdP's newest building

By Troy Hill

Joyful murmurs slipped out of the upstairs common room of De Paul Manor as groups of women and a few men sat around tables, working away on arts and crafts, inside the newest 100-bed transitional housing program at St. Vincent de Paul. There were four or five tables, each one full.

The residents had come together to make cards for a local community project, writing kind and encouraging words. The new housing, focused on serving unhoused seniors and adults living with disabilities, had only been open for a few months but already a community had come together.

Jackie Solares, the De Paul Manor program manager, said that things have been great since welcoming the first residents in late August. She said the program is already starting to change lives.

“De Paul Manor is giving our guests the hope and the ability to focus on making the rest of their lives great, because they still have years to come,” she said. “They’re going to learn how to take care of themselves again, how to work in a community, advocate for themselves, and remember that there are other people that will help along the way.”

All 100 beds of De Paul Manor are now filled. Additionally, six residents have already graduated from the program moving out into stable housing of their own.

Formerly known as “Ozanam Manor II,” De Paul Manor is modeled after the original Ozanam Manor, which currently provides 60 beds on SVdP’s main campus and boasts a high success rate of over 95% of graduated residents remaining housed and not returning to homelessness services one year after moving out. Like its sister program, De Paul Manor offers dormitory-style housing and has 33 beds for women and 67 for men.



124,062 shelter nights provided to 1,555 people working to permanently end their homelessness



This model of transitional housing is noteworthy and groundbreaking for the holistic support it provides for its guests, which includes: Three hot, nutritious meals every day; a private bed area for each resident; case managers to help them make a plan to regain a steady income and stable housing; a community of caring individuals; and much more. These wraparound services provide this vulnerable population the best chance of getting back on their feet and maintaining stability.

SVdP’s Rob and Melani Walton Endowed CEO Shannon Clancy said the new housing facility and its programs bring an all-important ray of hope to the most vulnerable in our community during her speech at De Paul Manor’s ribbon cutting ceremony.

“Imagine walking through here and arriving for the first time, still scared, but to a place that’s new, to a bed, to three meals a day and a community of building relationships, making a plan, and finding

a few friends along the way,” Clancy said. “And one day, they can come out to sit in the shade in this peaceful courtyard and hopefully, they’ll realize that for the first time in a very long time, they feel hopeful and worthy and loved. We celebrate hope and a future where people can find the healing and love, and eventually, the keys to their very own new home.”

The \$20-million building that houses De Paul Manor was made possible by funding from the City of Phoenix, Maricopa County and the State of Arizona, as well as private donations.

Ryan Companies US, Inc. served as the general contractor for the project, a continuation of their partnership with SVdP after serving as the general contractor for the nonprofit’s Diane and Bruce Halle Center for Hope and Healing — the sister building just across the courtyard that houses Ozanam Manor.

Continued on next page...

“By expanding on a model of transitional housing with proven success, De Paul Manor demonstrates St. Vincent de Paul’s commitment to do its part to help some of our most vulnerable neighbors during a critical time in their lives and in our community as it experiences a housing crisis,” Clancy said.

“I’ve watched faces of our unhoused seniors and people living with disabilities light up as they enter De Paul Manor’s beautiful and

dignified space for the first time,” Clancy continued, “finally feeling able to let their guard down, feel valued in our loving community, and achieve real progress toward long-term housing success.”

With already six residents successfully rehoused, SVdP can’t wait to see how many more lives De Paul Manor helps make whole in the years to come.

Meet Larkin McIntyre, the first resident to graduate from De Paul Manor.



and get my health back on track,” Larkin said. “I could finally breathe.” His time at De Paul Manor also helped rehabilitate him for everyday society.

An Air Force veteran, Larkin McIntyre, left the service to care for his ailing grandmother. But when she and a few other members of his family passed unexpectedly, it left him without a job and unable to pay for his housing.

“I wasn’t clear thinking,” Larkin said. “It was just all a whirlwind. I wasn’t able to see.”

At 51, he found himself on the street, living in a riverbed in South Phoenix, but made friends with the staff at St. Vincent de Paul when he visited its main campus for services. Apparently, he made a good impression, because Larkin remembers the day they called him into one of the case manager’s offices and told him he had a bed waiting for him at De Paul Manor.

He couldn’t believe it. He was one of the first guests to move in just a few days later. “I could actually sit there, plan things out,

“Interacting with other people was something I could get re-used to,” he said. “De Paul Manor made that a lot simpler.”

His case manager also helped him access his social security, as well as VA benefits, so he could establish financial stability for himself. De Paul Manor’s interim housing community was clearly the step he needed, because his stay was impressively short. After only two months in shelter, he found a place all his own.

Now, Larkin is taking some time to regroup after his period of homelessness and looking toward the future. He wants to fully recover mentally and emotionally before he sets out on his next chapter.

“It feels like I’m in the calm after the storm,” he said. “It’s like after a tornado passes through, I ask myself, ‘What do we do now?’ I tell myself, ‘One thing at that time.’”

The Legacy of a Name

Our council president offers insight into the historical figures for whom De Paul Manor, Ozanam Manor and Rosalie’s Place are named

Before St. Vincent de Paul could open the doors on more transitional housing, it first had to name its two newest shelters. Following the example set by the 60-bed Ozanam Manor, named after SVdP’s founder Frédéric Ozanam, the Society looked to the historical figures at the heart of its mission — St. Vincent de Paul himself and the Blessed Rosalie Rendu.



De Paul Manor



Ozanam Manor



Rosalie's Place



Scan the QR code to learn more from Phoenix Diocesan Council President Shirley Smalley about the important figures and history behind the names of SVdP housing communities.



650,000+ bottles of water distributed to the community this summer

This year, SVdP expanded its street outreach efforts, including the introduction of a second water truck. In 2015, Jimmy Walker donated the first truck to SVdP to help bring life-saving water relief to people in remote places where social services don’t reach. The first truck was named the Celebrity Fight Night Water Truck after the charity event which helped fund it. Now both trucks make routes bringing not just water, but also food, hygiene items, clothing and human connection to arroyos, secluded urban areas, overpasses, canals, parks, abandoned buildings, alleyways and other places not meant for human habitation.

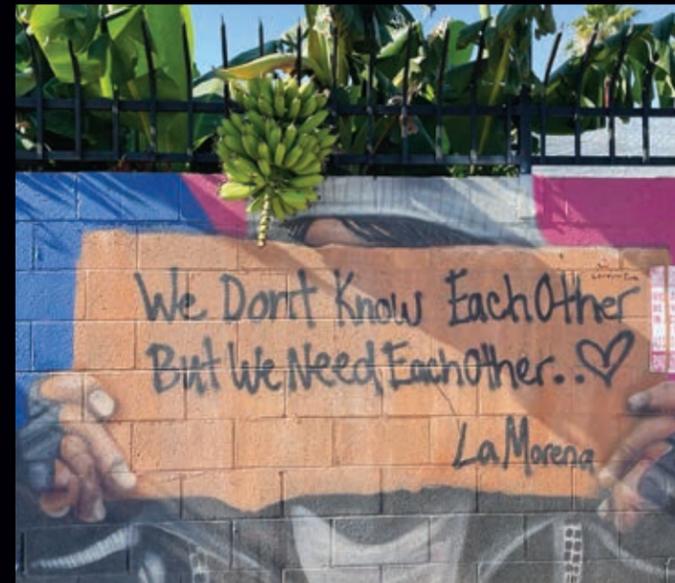
\$9.4 million in rent and utility assistance helped thousands avoid eviction and homelessness

Every day, Sergianna wakes up, gets her six children off to school, then logs onto her computer to work remotely full time as a customer service specialist for a home improvement store. As a single mother, she balances taking care of her children, career and home all on her own. Sergianna’s savvy spending and frugal saving kept them afloat until a \$600 unexpected car repair meant she wouldn’t have enough to pay her utility bill and rent. The call center at SVdP’s main campus answered her call for help, connecting Sergianna with Vincentians in her neighborhood who were able to provide bill assistance and a food box. Sergianna is just one example of thousands of families saved from eviction and homelessness in 2024 thanks to Vincentian members and SVdP’s Homelessness Prevention program.



807 community drives hosted to collect food, clothing, hygiene products and toys

It was a banner year for community drives at SVdP, breaking last year's record of 640 drives. The new record is thanks to the community, especially groups like Xavier College Preparatory. Xavier students' annual "Can Your Skirt" drive challenged the freshmen, sophomore, junior and senior classes to compete to bring in the most canned goods and donations for SVdP. In total, the school collected 693,683 cans of food, as well as nearly \$70,000 in monetary gifts. The sophomores (pictured) were the winning class, earning a day off from school for their generous feat.



3.34 million meals served through 4 charity dining rooms and 36 community partner agencies

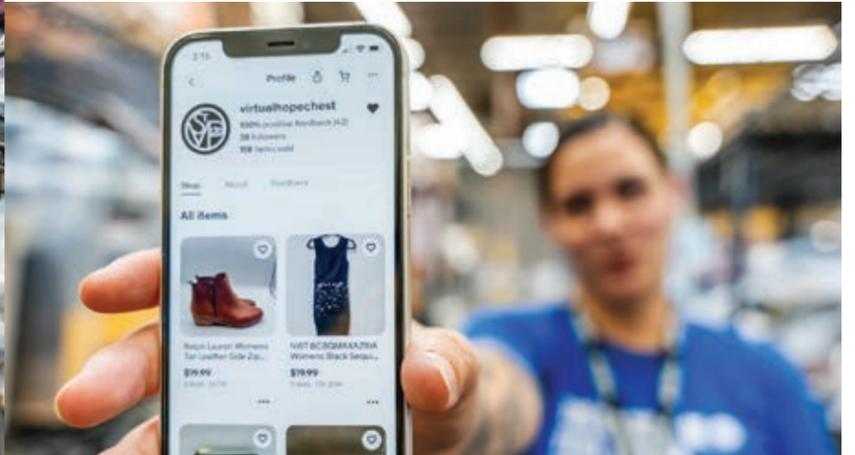
When Mathyella Murillo's husband developed health problems that put him out of work, it was SVdP's Family Dining Room that helped alleviate some of the pressure on their family budget. Mathyella and her five children have relied on the dining room to get a well-balanced dinner each weeknight. She values it as a place where she knows people care about her and her household. Beyond the restaurant-style meal service, they also love the adjoining Dream Center, which offers them tutoring and learning through fun as they play chess and participate in educational activities.

27,000 pounds of fresh produce harvested from our Urban Farms to compliment meals and food boxes

A banana bunch overcame the odds at SVdP's Mesa Urban Farm, thriving in Arizona's brutal summer heat. It even grew through the fencing almost as if to emphasize a message on the wall mural below: "We don't know each other, but we need each other." It's a message for the times and one that greets SVdP staff and volunteers as they arrive for their daily work at the Mesa Dining Room and its adjoining farm. Notably, the farm's program coordinator Ka-Linda Blackner had never before grown bananas in the desert. She didn't think they would survive, but six months later the dining room guests enjoyed the fresh fruit.



Every purchase from SVdP's Virtual Hope Chest directly moves the charity's mission forward.



SVdP launches Virtual Hope Chest e-thrift store

In September, St. Vincent de Paul announced the launch of its thrift store experience online through its eBay store account: Virtualhopechest. The e-store offers customers a unique selection of high-quality items, including designer brands, vintage collectibles, and much more, all in support of SVdP's programs that feed, clothe, house and heal.

The Virtual Hope Chest brings the SVdP retail shopping experience to customers fingertips no matter where they are across the globe. Items are carefully selected from donations made to SVdP's thrift store locations around the Valley.

"Every donation that comes through our five Valley thrift store locations undergoes careful quality control to ensure only the best items make it to our Virtual Hope Chest," says Vanessa Featherston, who manages the e-store.

SVdP's Virtual Hope Chest features a wide range of items, from fashion brands like Versace, Michael Kors, and Ralph Lauren, to vintage collectibles, sports memorabilia, clothing, shoes, sunglasses and more. The starting price for most items is \$19.99, with auctions beginning at \$29.99 for rare and exclusive finds.

Shoppers pay a flat shipping fee of \$9.99 for all orders, with additional shipping costs covered by SVdP. Shoppers can also expect timely delivery, with items shipped within three days of payment.

"Our customers can shop with confidence knowing that their form of payment method is secure every time they shop at the Virtual Hope Chest," SVdP Director of Retail Operations Mike McClanahan says. "eBay offers a variety of trusted payment options, including PayPal, Venmo, GPay, Master Card, Discover, and eBay Mastercard, ensuring that every transaction is protected."

The store has seen great success since its launch. Online shopping opens each item up to more buyers than it might see sitting on a store shelf, helping drive competition and turning good profits for SVdP while offering shoppers a convenient, hassle-free shopping experience — and all for a good cause! Every purchase from SVdP's Virtual Hope Chest directly moves the charity's mission forward.

"Beyond shopping — it's about giving back," Featherstone says. "Whether you're donating items or purchasing them, all proceeds from sales will directly support St. Vincent de Paul's programs that feed, clothe, house and heal individuals and families in need."

Scan the QR code to start shopping!



A job. A budget. A home.

Get to know Rosalie's Place, the new 71-bed workforce housing program helping people build sustainable lives



By Marisol Saldivar

A noticeable quiet during the day fills Rosalie's Place — the new workforce housing program that brought an additional 71 beds to St. Vincent de Paul in September 2024.

Most of its residents are out working, hunting down job leads or sleeping after a night shift.

"It really comes alive in early morning and then in the evening right after dinner time, when everyone's coming home," says Lindsay Brown, manager of Rosalie's Place and SVdP's Workforce Opportunities Program. "Otherwise, residents are meeting with their case managers or rushing out the door with interview clothes on. You might pop in and see someone attending an online class in the computer room, searching for jobs or working on their peer support certification. But for the most part, it's quiet — busy quiet."

That pace makes sense for the program with 51 beds for men and 20 beds for women focused on working or looking for full-time work to end their experience with homelessness.

The "busy quiet" has taken some getting used to for Brown and her staff who were accustomed to the bustle of more traditional shelter settings, including over at SVdP's Washington Street shelter and the X-WINGS, which are converted shipping containers offering single

In November, the program already saw 72% of its residents employed.

and double rooms. That's where the team piloted SVdP's workforce housing model in 2023 and saw success with 92% of residents employed upon graduating into housing. The pilot model paved the way for Rosalie's Place in 2024, where SVdP observed its workforce housing approach continue to grow and thrive. "The success around here is almost overwhelming," Brown shares.

In November, the program already saw 72% of its residents employed. That's not counting residents enrolled in training, certification and apprenticeship programs at the time. That same month, Rosalie's Place celebrated its first successful move out with Vina Ochoa, who needed only two weeks in workforce housing before she secured housing of her own.

Many residents work warehouse jobs, which Brown says tend to pay a lot better than entry-level positions in retail and service industries. Other residents have CDL licenses or are working paid electrician apprenticeships. One gentleman sells cars and another works as a loan processor. "We see a wide range of jobs and skillsets," Brown says.

Vina Ochoa, 49

First resident to move out

Inside Vina Ochoa's 500-sq.-ft. studio apartment is a bed, a TV she bought herself, and the e-bike SVdP gave her to get to work at the airport overnight for a shipping company. When she's tired and doesn't feel like working, she looks to the fake \$100 bills pasted to her wall to remind her that she has rent to pay.

It's a tough schedule to keep, but Vina loves having her own place after communal living at Rosalie's Place. Her studio is also her safe haven from the troubles of her past.

Vina was victim of a rental scam, sexual assault and more before she found sanctuary in another shelter program. The program referred her to Rosalie's Place after she landed her job with the shipping company. Vina just needed help finding housing, which happened very quickly.

"It's still like a shock to me when I come home," Vina says. "Like, Oh my gosh. I really have my own place, you know? I'm still getting used to it, but I love it. I can't imagine ever going back."

SVdP's workforce housing pilot program in 2023 saw success with 92% of residents employed upon graduating into housing.



Established employment or actively seeking employment is a requirement to stay at Rosalie's Place. Residents must also meet weekly with their case manager and complete a financial literacy course. Brown finds that last requirement especially important to the success of the program so far.

"Our approach is three-fold," she says. "Yes, we're working on employment and housing, but budgeting, savings and practicing financial wellness is a huge part of what needs teaching and what drives success."

A partnership with PNC Mobile Bank boosts that effort by offering residents a financial literacy seminar at SVdP's main campus twice a month. Beyond completing the financial literacy course, residents must also agree to save 60% of their net income unless that saving plan is too aggressive and puts them in the negative after paying off bills.



Carmela Colmerauer was the first resident to move into Rosalie's Place.



Brian Brown, 50
Current resident

Brian Brown came to Phoenix to help family with a transportation business, but the pandemic turned the business belly up. Brian's family, with whom he lived, left town, and he ended up living out of his car while working odd jobs.

With some trucking experience, Brian knows the road ahead to get back on his feet. He's currently in trucking school with Sage Trucking Company, working toward earning his Commercial Driver's License.

In addition to completing CDL training, he's also working full-time at Royal Paper overnight as a stacker, which helps him pay tuition. Once he's done with training and lands himself a full-time trucking gig, he has one decision to make — stay in town or go on the road?

"I just try to stay self-motivated," Brian says. "I try to get up and do things for myself, because, you know, I just don't like handouts."



Lindsay Brown, manager of Rosalie's Place and SVdP's Workforce Opportunities Program.

One resident agreed to save \$2,000 a month — well beyond 60% of his income — considering the money he saves from eating three hot meals a day from SVdP and the zero dollars it costs him to temporarily reside at Rosalie's Place.

"That's huge!" Brown says. "What will that savings look like in 90 days, right? \$6,000 is enough to get somebody into housing and help pay for their first month of rent. They might even get a little bit of furniture to get them started."

However, she notes that success isn't always so linear. Sometimes residents' savings initially go toward paying off eviction debt before they can move into housing.

Continued on next page...



John Welch, 60
Current resident

When a bank decided to outsource John Welch's job in auto retail lending, he found himself surviving on severance until he suffered a terrible and debilitating accident with his feet. Unable to work, he burned through savings, lost his home, sold his car and lived in local shelters while completing rehabilitation through Circle the City.

Within a month of living at Rosalie's Place, John posted his resume online and landed a job offer to go back into loan origination for another bank. He started his job the first week of December.

"I feel like this is me getting my life back the way I know it," John says. "This work program is what I needed, and things have been falling into place ever since."

John's already identified the one-bedroom apartment he wants to rent. It's right around the corner from his job. He'll use the e-bike SVdP gave him to get to work.

"What we don't want to see is recidivism," Brown says.

So far, residents of Rosalie's Place have come from varied backgrounds and experiences — some having lived on the street for a decade or more, others having gone through a COVID eviction, and yet others all new to experiencing homelessness.

No matter their background, Brown sees a shared resilience in all of the residents. They have a strong desire to rejoin the workforce and dedication to the three-pronged approach of Rosalie's Place:

1. Establish reliable employment with sufficient income
2. Demonstrate healthy financial management
3. Secure housing within budget

Looking at 2025, Brown has high hopes for Rosalie's Place and its residents.

"I'd like to not only see more individuals employed, but enhance employment," she says. "For those who are underemployed, maybe making minimum wage, anything under \$17 an hour, I'd like for us to support them in getting better jobs and see income increases that they can actually live on and sustain themselves."

She also hopes to build upon the workforce training space on campus, inviting more community partners to offer programming and bring opportunities to residents they might not typically access.

As for the first months of operation in 2024, Brown is celebrating and relishing the initial wins. Lately, that looks like a resident running into her office and exclaiming, "I got a job!" or "I got an apartment!"

Sometimes Brown finds herself asking how she got so lucky to do this work. She graduated in 2018 from Arizona State University with a bachelor's degree in social work and has worked at SVdP since, holding case management and leadership positions in transitional housing, as well as a brief stint in Human Resources. So Brown understands both as a social worker and a business professional what it means for residents when they meet their job goals.

"Taking those little wins and building them up to big wins — that's the really fun part."

936 animals served by our Companion Animal Program, providing 557 exams, and 50,668 pounds of pet food

John Hopkins is a veteran who found himself living on the street in Phoenix. He had lost everything except for his best friend: Kimba, the golden lab. Often, having a companion animal can be an obstacle to getting into a shelter, but John was obstinate about remaining together with Kimba. It was SVdP's pet-friendly transitional housing, Ozanam Manor with the support of SVdP's Companion Animal Program (CAP), that eventually brought the pair inside. Now, John sleeps in a safe, stable environment with the one who has been through it all with him. CAP looks to open its new, on-site animal clinic in 2025.



233,317 service hours completed by 11,762 committed and compassionate volunteers

Love is cutting a man's steak. When a guest of SVdP's Phoenix Dining Room was having trouble with his food, a volunteer paused from his duties to step in and help so the man could eat with ease. The volunteer wished the guest a good day, and quickly returned to his station to serve the hundreds of guests in attendance. The special steak dinner was in honor of the late Muhammad Ali, a world-renowned boxer who became a dedicated SVdP volunteer and loved serving in the dining room that sees some of the Valley's most vulnerable. Ali's friend and a long-time SVdP donor, Jimmy Walker, hosts the special celebration to honor him each year on Ali's birthday.

18,479 treatment visits provided by our medical and dental clinic, and center for family wellness

Teresa's son, Hernan, was born with spina bifida, affecting the development of his spinal cord. She knew he would need long-term medical care, but what she didn't know was how her family would afford that care without insurance. Fortunately, Teresa found SVdP's Virginia G. Piper Medical Clinic, focused on serving the uninsured at free or almost no cost. The clinic, which brings 30+ different specialties under one roof, has become Hernan's health care home, where he has access to the specialty care he needs. Since coming to the clinic, his quality of life has drastically improved. Hernan is not just physically better, he's happier than ever.



Scan the QR code to watch and read Hernan and Teresa's full story.





Racking up more food for the community

A new storage system doubled SVdP's capacity to get food to people in need

By Troy Hill

Thousands of pallets — mostly of food but also of water, clothing and hygiene products — line the pathways of the Food Reclamation Center at St. Vincent de Paul. Before 2024, the nonprofit would have said “hundreds.”

A new racking system funded by a generous grant of \$300,000 from the Church of Jesus Christ of Latter-day Saints made the large metal structures possible, increasing SVdP's logistical capacity from 543 pallets to 1,342 pallets.

“We're filled with gratitude for LDS' generous support. Together, we are making a meaningful difference in the lives of those who need it most,” says Adam Young, SVdP's director of food services. “This new capacity is going to help us realize our organizational goal of moving more nonperishable, in-kind gifts to the community annually.”

Already the new racking system, which was installed over the summer, contributed to the center's successful year in receiving and distributing 7.85 million pounds of food to the community — more than doubling last year's distribution.

Much of the food processed through SVdP's Food Reclamation Center is, as its name suggests, “reclaimed” or rescued from grocers, restaurants and other food businesses who donate their excess to help SVdP feed those in need. The center also processes all the donations from community drives.

“With twice the amount of food rolling in, it's important that we maintain the same high standards with quality control,” Young says.

The center provides volunteer opportunities to help check donation expiration dates and packaging, ensuring that SVdP delivers products that are both nutritious and safe for consumption.

Young also emphasizes the efforts of the Food Reclamation staff. “They are some of the most amazing and selfless people you'll ever meet,” he says. “Their dedication and heart are truly inspiring, and we are incredibly grateful for their hard work and commitment to making a real difference in the lives of others.”

7.85 million pounds of food received and distributed through our Food Reclamation Center

Once processed, the donated goods get distributed by SVdP through its 80+ community pantries, or “conferences,” located in Catholic Churches across the Valley and central and northern Arizona. SVdP Vincentian members serve in these pantries making food boxes and delivering them, along with bill assistance, to families in the surrounding neighborhood. Last year, 189,325 food boxes were delivered by Vincentians in central and northern Arizona. Additionally, some of the food donations make their way to SVdP's central kitchen to be cooked and served through the nonprofit's four charity dining rooms and delivered to 36 community partner agencies.

Beyond greater food distribution, the racking system also made storage capacity more compact, freeing up warehouse space to meet future growth, as well as space to support SVdP retail team's new e-commerce business and eBay thrift store called Virtual Hope Chest. (See page 13.)



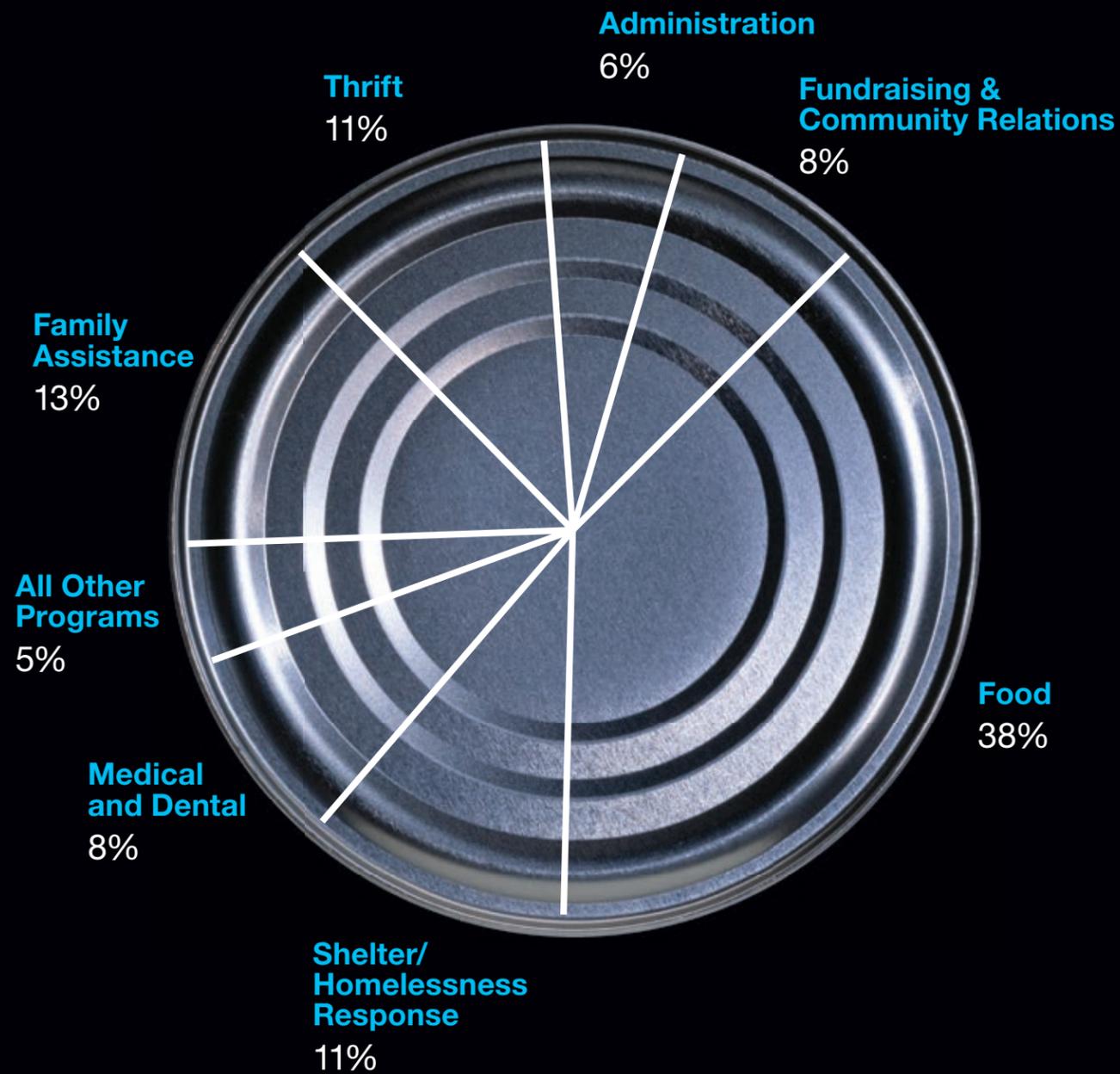
Scan the QR code to see where some of those food boxes end up thanks to Vincentian efforts.



189,325 food box deliveries completed by Vincentian members in communities across central and northern Arizona



PROGRAMS & SERVICES



2024 Sources of Funds

Community Donations	\$32,303,000
Grants	17,673,000
Estates and Trusts	1,238,000
Thrift Store Ministry	4,477,000
In-Kind Goods and Services	30,301,000
All Other Sources	4,644,000
TOTAL SOURCES	\$90,636,000

2024 Uses of Funds

Program Services	78,903,000
Management and Administration	4,859,000
Fundraising	6,874,000
TOTAL USES	\$90,636,000

End-of-year Net Assets: \$87,301,308 (Note that net assets include: fixed assets, temporary and permanent donor restricted funds including endowments and beneficial interests in trusts and unrealized investment gains, which may not be available for expenditure.)

*Data represents unaudited results of the fiscal year ending September 30, 2024 and an estimate of Conference and District results.

THE
SOCIETY
OF
ST.
VINCENT
DE PAUL



FEED. CLOTHE.
HOUSE. HEAL.

The Society of
St. Vincent de Paul
P.O. Box 13600
Phoenix, Arizona 85002-3600
602.266.HOPE
stvincentdepaul.net

